

Health and Safety Info

Masks and hand washing:

All guests will be required to wear a mask while inside the venue. Sanitization stations will be present throughout the venue; all guests are encouraged to sanitize their hands upon entrance.

Vaccine:

All guests 12 and older will be required to show proof of vaccination in order to enter the venue. For more information on how to provide your vaccine passport, [please click here](#). We kindly ask that all guests have their vaccine passport and photo identification ready to be checked prior to arriving at the entrance in order to get all guests inside as efficiently as possible.

Entrance / Exit:

Guests seated on the Floor Level of the venue will be required to enter and exit through the doors on Lisgar Street (parking lot). Guests seated on the Balcony Level will be required to enter and exit through the doors on O'Connor Street.

Assigned Seating:

All guests will be assigned seats prior to their arrival at the venue. Please note that all efforts to maintain physical distancing will be taken where possible. We thank all guests for their cooperation in remaining in their assigned seats throughout the duration of the concert.

Screening Questions:

All guests will be sent a list of screening questions to review before their arrival at the venue. Once at the venue, all guests will be asked to confirm that they read these questions and have answered 'No' to all of them. Should you feel ill on the day of the event, we kindly ask that you stay home and contact boxoffice@musicandbeyond.ca to discuss your options regarding your ticket.

Contact Tracing:

The ticket purchaser will be responsible for providing the name and phone number for any guests they may have purchased tickets for prior to their arrival at the venue.